Outreaching, collaborating, and connecting

Specialised services supporting researchers for the Performance-Based Research Fund (PBRF)

Libraries and Learning Services has identified multiple resources required to support University of Auckland success in the PBRF process and has formalised this service for the 2018 evaluation round. Services include training and consultations around online tools such as the Symplectic system, SciVal, Scopus, Incites, Web of Science, Google Scholar Profile and ORCID.

Collaborations and connections with key faculty personnel (PBRF Coordinators and Associate Deans, PBRF) along with faculty researchers and fellow Subject Librarians has been crucial in the success of the service provided to the Faculty of Engineering and the Faculty of Education and Social Work so far.

Faculty of Education and Social Work

Specific services provided to this faculty include:

- Individual consultations and metric reports produced on request
- Addressing the variable researcher confidences using software
- Iterative and collaborative processes to develop faculty-specific guides on using bibliometrics software
- Publication verification for PBRF and the University repository

Faculty of Engineering

Specific services provided to this faculty include:

- Library resources (SciVal and Scopus) workshops for research impact metrics
- Individual consultations for author profiles and publication claims/corrections (Symplectic system, Scopus, ORCID and Google Scholar Profile)
- Publication benchmarking and citation analyses for the PBRF Evidence Portfolio
- Publication verification for PBRF and the University repository

Types of PBRF services provided

Key researcher outcomes

- Improved skills in the use of bibliometric software systems
- Profiles updated and then interconnected across online platforms, with publications verified in the process
- Increased faculty relationships with Libraries and Learning Services

As a result, the Faculty of Engineering and the Faculty of Education and Social Work have completed 95% of their PBRF Evidence Portfolio draft submissions to date.

Total PBRF service activities per faculty

Duration of PBRF service activities

Future developments

- PBRF specialist services will continue as part of a research support services delivery model
- Enhanced potential for Libraries and Learning Services to collaborate with faculty on future research projects
- Scope bibliometric software developments to improve research support services for research funding, publishing, academic promotions, eResearch and data management

References