### **KARAKIA**

E te hui

Whāia te mātauranga kia mārama

Kia whai take ngā mahi katoa

Tū māia, tū kaha

Aroha atu, aroha mai

Tātou i a tātou katoa

For this gathering

Seek knowledge for understanding

Have purpose in all that you do

Stand tall, be strong

Let us show respect

For each other



# Functional or subject focused roles for STEM librarians



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### **Outline**

- About Us
- Library Service Models Subject, Hybrid And Function
- Drivers for Changes
- Functional Specialist/Adviser -UoA Model
- Hybrid AUT Model
- Pros And Cons
- Summary and the Future



### **About US**

### **University of Auckland (UoA)**

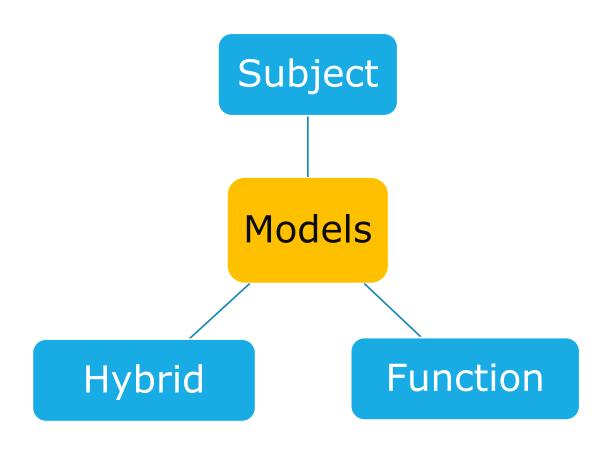
- New Zealand's top ranked university
- 34,388 equivalent full-time students(EFTS) in 2020
- Residency (student headcount)
  - o Local: 34,800
  - Overseas: 8,200
- 5,984 full time equivalent staff (FTE)
  - o Academic: 2,454
  - Professional: 3,530
- Programme enrolments by faculty
  - Engineering 4843 enrollments in 2020

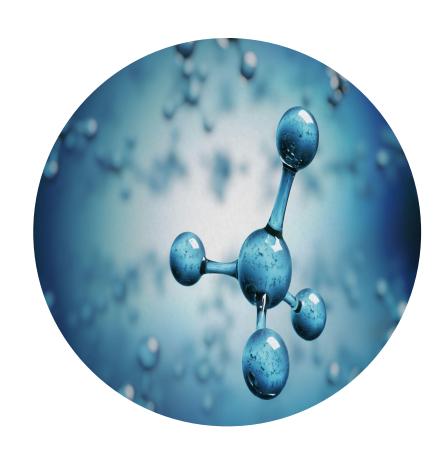
### **Auckland University of Technology (AUT)**

- A new university from Institute to Univ. in 2000
- 20,183 equivalent full-time students(EFTS) in 2020
- Residency (student count)
  - o Local: 16491
  - o Overseas: 3692
- full time equivalent staff (FTE)
  - o Academic: 1194
  - Professional: 1255
- Programme enrolments by faculty Design & Creative Technologies (including ECM) - 4596 in 2020



# **Library Services Models**





# Subject Librarian - traditional service model

- Assigned to a school/faculty or subject/department
- Knowledge across a broad range of issues and areas
- Services for learning and teaching, research and library collection development
- Direct contact person with students, staff and faculty in assigned subject area/department



## **Drivers for Changes**

- University curriculum transformation programme and an increase in transdisciplinary research
- Alignment with the organization's new strategy
- Response to budgetary constraints including budget cuts
- Changes in the information landscape on-demand resources
- Increase focus on on research and significant changes to scholarly communication/publication
- Improving the student experience
- New technology, skills and Innovation



## Functional Specialist/Adviser - UoA model

- Functional specialist/adviser
- Research Services (RS) team; Teach and Learning Development
  (LTD) team and Academic Engagement (AE) team
- Mixed faculty portfolios primary faculty portfolio and secondary portfolio in STEM or CABLE support group
- Advisers with the primary faculty portfolio are the key liaison persons with academic staff in the faculty
- AE Advisers engage with the faculty in strategic level
- Collaborative faculty support groups including RS, LTD and AE advisers



# Impact and Adapting to Changes for UoA

- Cost savings
- Staff need upskilling
- Faculty level support
- Sustainable and scalable service approach
- STEM and CABLE groups to maximize the workforce
- Centralising and triaging requests



# **Hybrid - AUT Model**

- Subject/Liaison Librarian
  Learning and Teaching/Research Support
- Functional specialists
- Other staff Research Support RDM, OA, research impact
- Subject librarian devotes portion of their time to functional activities



## Impact for AUT, and Adapting to Changes

 Response to budget - savings achieved through subscription cuts

 Changing roles - new digital specialist to support Liaison Librarians

- Embedded faculty teaching using generic class models modified to suit
- Focus on staff training to prepare for new ways of working
- Prepare for more changes/new roles



### **Pros and Cons**

### **SUBJECT**

#### Pros:

- Closer connection with the Faculty,
  First point of contact
- Subject expertise
- Tailored services and support
- Multi-skilled L&T, research support and library collection development
- Integrating supporting services into teaching and research activities

#### Cons:

- Unsustainable
- No backup for subject expertise
- Individualistic own approach

### **HYBRID**

#### **Pros:**

- Combined services between subject and function
- Multi-skilled L&T, research support
- Tailored services
- Supported by functional staff
- Flexible

#### Cons:

- Suitable for small organizations
- Pressure to cover all service areas for staff
- Staff training for skills required

#### **FUNCTION**

#### **Pros:**

- Services sustainable, scalable
- Opportunity to learn new skills
- Collaborations cross functional teams and links with other university teams
- Instigating cultural change
- Building visible and distinct areas of expertise and ensuring focus

#### Cons:

- More online resources and consistency need
- Loss connection with the Faculty due to less visibility
- Tailored Services reduced and replaced by online resources

### **Summary and the future**

In summary, different models fit different organisations.

In the future, we need to:

- provide consistent service
- acquire new skills and expertise
- improve efficiency and focus
- instigate cultural change
- align with the university strategy
- respond to budgetary constraints
- collaborate more across teams within both the library and the university



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# NGĀ MIHI NUI

## **THANK YOU**

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